

# Probation Client Survey

Please take a few moments to fill out this survey. Your answers will help the probation department evaluate and improve its services, especially around the relationship you have with your probation officer. We are not asking for your name. Your answers will not be connected to you. When you are finished, please drop this survey in the box. If you have any questions, please ask staff for help. Thank you for your time.

Please indicate your age: \_\_\_\_\_

What is your gender?  Male  Female

What is the highest grade you have completed? (Only mark one)

- Less than high school     High School Diploma     GED Completion     Trade School Certificate
- Some college     College Degree     Post-Graduate Degree

What is your current employment status? (Only mark one)

- Full-time (35 hrs or more per week)     Part-time (17-34 hrs per week)     Irregular (less than 17 hrs per week)
- Not working or looking for work     Retired     Disabled

What is your current school status? (Mark only one)  Full-time  Part-time  Not in school

How long have you been on Probation?

- less than 6 months     6-12 months     1-2 years     2-3 years     more than 3 years

Since being placed on probation, how many probation officers (POs) have supervised you?

- 1     2     3     4     5 or more

If you've had more than one probation officer (PO), were the changes difficult for you?  Yes  No

If so, in what way? \_\_\_\_\_

Please rate the following questions by placing an "X" on the line nearest the description that best fits you and how you feel about your current probation officer.

Generally, my PO is **not** easy to reach

● ----- ●

Generally, my PO is easy to reach

My PO does **not** spend the right amount of time with me in appointments

● ----- ●

My PO spends the right amount of time with me in appointments

My PO is **not** organized

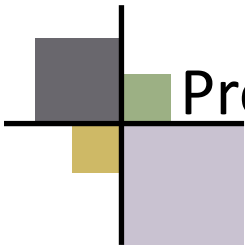
● ----- ●

My PO is organized

My PO does **not** listen to me

● ----- ●

My PO listens to me



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Please rate the following questions by placing an "X" on the line nearest the description that best fits you and how your feel about your current probation officer.

My PO is **not** supportive

●-----●

My PO is supportive

Generally, my PO has a negative attitude

●-----●

Generally, my PO has a positive attitude

My PO does **not** help me solve problems

●-----●

My PO helps me solve problems

My PO **does not** respect me

●-----●

My PO respects me

My PO **does not** notice when I make good choices

●-----●

My PO notices when I make good choices

My PO and I are **not** working towards the same goals

●-----●

My PO and I are working towards the same goals

My PO **does not** care about me personally

●-----●

My PO cares about me even when I do things wrong

I **don't** know what is expected of me after each appointment

●-----●

I know what is expected of me after each appointment

My PO **does not** think I can finish probation successfully

●-----●

My PO thinks I can finish probation successfully

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Is there anything else you would like to add or that you feel we may have left out? For example, you can write words to describe your PO or what you like/don't like about how your probation officer works with you.